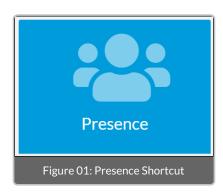
## **Presence Overview**

Last Modified on 12/15/2020 12:49 pm EST

**Synkato Presence** is an enterprise call management software tool that interfaces directly with the Synkato phone system. Presence allows users to interact with the phone system in real time to transfer, hold, and view calls that are going on throughout the phone system.



## Features Include:

- Interactive Call Dashboards
- Drag and Drop Transferring
- Instant Messaging/Chat
- Desktop Notification
- Voicemail Forwarding
- Recording Sharing
- and much more...

Synkato Presence allows you to initiate calls with your keyboard, check your voicemail, listen to call recordings and see who is on the phone, all in one easy to use interface.